



Growth-Link

Induct a new team member – 3 days

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MANAGING YOURSELF AND YOUR TEAM



Making sure that you achieve your own targets is one thing, but being responsible for the performance of a whole team is another. Let us help you to enhance the performance of your team by 'reading' and managing group dynamics, resolving conflict effectively and implementing action plans for achieving your teams' goals.

YOU WILL LEARN ABOUT

- Your role within the organisation
- Group dynamics and communicating clearly
- Enhancing team performance
- Resolving conflict constructively
- Compiling a personal development plan to strengthen your own performance to become a role model for a team or group

FAST FACTS

3 Days
 Target Audience:
Team leaders
Supervisors
(B upper – C lower)

KEY WORDS

Group dynamics Ethics
 Team performance Roles
 Communication Action
 Plans Conflict resolution

Unit standard title	U/S ID	NQF Level	Credits
Apply knowledge of self and team in order to develop a plan to enhance team performance	13912	3	5
Use communication skills to handle and resolve conflict in the workplace	9533	3	3
How this module links with the GLIS Development Framework			
Competency Cluster (s)	Lead Others		
Competencies Addressed	Interpersonal sensitivity Collaborative relationships Mobilise and develop others Build high performance teams		

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Course Outline

